Record of Decision Transit and Transportation System Management (TSM) Components

Prepared For:
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Record of Decision Transit and Transportation System Management (TSM) Components

**Summary Report: January 2008 — December 2008**

The I-95 New Haven Harbor Crossing (NHHC) Corridor Improvement Program is one of Connecticut’s largest multi-modal transportation improvement initiatives. The program includes operational, safety and capacity improvements to over 7 miles of Interstate 95, including a new signature bridge over New Haven Harbor. In addition to new and upgraded Shore Line East commuter rail stations, there are numerous Transit and Transportation System Management (TSM) components included as part of the program.

This report summarizes the current status of the implementation of the Transit and TSM components.

The August, 1999 report entitled: Federal Highway Administration Record of Decision for Interstate 95 New Haven Harbor Crossing Pearl Harbor Memorial Bridge (Q-Bridge), commonly known as the “ROD”, documents the Transit and TSM components in Section 1.2 (pp. 3-4). The components are as follows:

- **Shore Line East**
- **Bus Service**
- **Commuter Rail Station at State Street**
- **Improved Transit Marketing**
- **Improved Access to Transit Information**
- **Carpool Marketing**
- **Public and Private Carpool Matching**
- **Optimized Flextime**
- **Voluntary Rideshare (HOV) Preferential Parking**
- **Insurance Breaks ($40) for Rideshare (HOV)/Transit**
- **Guaranteed Ride Home**
I-95 NEW HAVEN HARBOR CROSSING CORRIDOR IMPROVEMENT PROGRAM
New Haven - East Haven - Branford
ROD Transit and Transportation System Management (TSM) Requirements
January 2008 — December 2008

**ROD Requirement: Shore Line East**
Continue to provide Shore Line East rail passenger service between New Haven and New London. Service levels in operation at the time of the start of construction will be continued. Ridership and service frequencies will be monitored regularly to determine the need for service modifications.
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ROD Requirement: Commuter Rail Station at State Street - CONSTRUCTION COMPLETED

Construct a new commuter rail passenger station stop on State Street, between Court and Chapel Streets in New Haven. This station will serve rail commuters who desire more direct access to downtown New Haven. The new State Street station stop would be in addition to stops currently served by the Shore Line East commuter rail service (New Haven to New London).

RIDERSHIP WILL CONTINUE TO BE MONITORED.
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RIDERSHIP WILL CONTINUE TO BE MONITORED.

State Street Commuter Railroad Station
Average Daily Riders
(January 2008 - December 2008)

Commuter Connection buses pick up at State Street in the morning

Commuter Connection buses drop off at Union Station in the afternoon/evening
I-95 NEW HAVEN HARBOR CROSSING CORRIDOR IMPROVEMENT PROGRAM
New Haven - East Haven - Branford
ROD Transit and Transportation System Management (TSM) Requirements
January 2008 — December 2008

ROD Requirement: Bus Service
Continue to provide bus service between Branford and New Haven via the Tomlinson (Route 1) Bridge at service levels in operation at the time of the start of construction. This will include service on Connecticut Transit Routes F & G. Ridership and service frequencies will be monitored regularly to determine the need for service modifications.

[Bar charts showing Average Daily Riders for DATTCO "S" Route for 2007 and 2008]

<table>
<thead>
<tr>
<th>Year</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
</tr>
</thead>
<tbody>
<tr>
<td>Days of Service</td>
<td>22</td>
<td>22</td>
<td>20</td>
<td>20</td>
<td>22</td>
<td>22</td>
</tr>
<tr>
<td>Total Riders</td>
<td>7,946</td>
<td>7,252</td>
<td>6,774</td>
<td>6,977</td>
<td>8,010</td>
<td>7,442</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year</th>
<th>July</th>
<th>August</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>Days of Service</td>
<td>19</td>
<td>18</td>
<td>23</td>
<td>23</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Total Riders</td>
<td>7,905</td>
<td>9,282</td>
<td>8,816</td>
<td>6,968</td>
<td>7,167</td>
<td>7,566</td>
</tr>
</tbody>
</table>
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CT Transit F Line

CT Transit G Line
**ROD Requirement: Improved Transit and Carpool/Vanpool Marketing**

Marketing measures can include direct mail, newspaper advertisements and television spots and more frequent distribution of improved schedules.

<table>
<thead>
<tr>
<th>Distribution of Schedules</th>
<th>Distribution of I-95 Brochure</th>
<th>I-95 Webletters</th>
<th>Public Information Presentations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Schedules Distributed: 37,659</td>
<td>Total # of Brochures: 382</td>
<td>Total # Announcements Sent: 16</td>
<td>Total # Presentations: 0</td>
</tr>
<tr>
<td>Total # of Weekend Schedules Distributed: 6,656</td>
<td>Total # Emails Sent: 57,122</td>
<td>Total # Attendees: 0</td>
<td></td>
</tr>
</tbody>
</table>

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**Van Service**

<table>
<thead>
<tr>
<th># Vans in Corridor</th>
<th># Vanpool Riders in Corridor</th>
<th># Vanpool Seats Available in Existing Vans</th>
</tr>
</thead>
<tbody>
<tr>
<td>5*</td>
<td>59</td>
<td>9</td>
</tr>
</tbody>
</table>

* Additional vans are available as needed.
I-95 NEW HAVEN HARBOR CROSSING CORRIDOR IMPROVEMENT PROGRAM
New Haven - East Haven - Branford
ROD Transit and Transportation System Management (TSM) Requirements
January 2008 — December 2008

ROD Requirement: Improved Transit and Carpool/Vanpool Marketing - Continued
Marketing measures can include direct mail, newspaper advertisements and television spots and more frequent distribution of improved schedules.

ROD Requirement: Improved Access to Transit Information
Up-to-date schedules will be maintained at each transit stop and the transit information telephone line will be improved to minimize “busy” signals.

Web Site Visits
Total for 12 Months — 577,389

* Conservative estimate; actual statistics unavailable.
I-95 NEW HAVEN HARBOR CROSSING CORRIDOR IMPROVEMENT PROGRAM
New Haven - East Haven - Branford
ROD Transit and Transportation System Management (TSM) Requirements
January 2008 — December 2008

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### Phone Calls
**January - December 2008**

<table>
<thead>
<tr>
<th>Phone Calls</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>Aug</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-95 NHHCCI Program</td>
<td>42328</td>
<td>39435</td>
<td>42456</td>
<td>41730</td>
<td>43381</td>
<td>45743</td>
<td>46186</td>
<td>46186</td>
<td>41641</td>
<td>48039</td>
<td>48389</td>
<td>48389</td>
</tr>
<tr>
<td>Rideworks</td>
<td>595</td>
<td>657</td>
<td>678</td>
<td>675</td>
<td>747</td>
<td>953</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shore Line East</td>
<td>692</td>
<td>705</td>
<td>642</td>
<td>654</td>
<td>861</td>
<td>994</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTTransit/NH Info. Div.</td>
<td>40,992</td>
<td>41,096</td>
<td>37,030</td>
<td>40,053</td>
<td>41,383</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CT Rides</td>
<td>36</td>
<td>28</td>
<td>26</td>
<td>28</td>
<td>45</td>
<td>34</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>42328</strong></td>
<td><strong>39435</strong></td>
<td><strong>42456</strong></td>
<td><strong>43381</strong></td>
<td><strong>45743</strong></td>
<td><strong>46186</strong></td>
<td><strong>46186</strong></td>
<td><strong>48039</strong></td>
<td><strong>40948</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Total for 12 months: 518,678*
ROD Requirement: Optimized Flextime
Employers in the region will be approached by ConnDOT or its representative (e.g., rideshare brokerage firm) with a marketing information program about the employer voluntarily providing flextime work schedules. Ongoing or periodic reviews and surveys will be made to ascertain the level of participation; adjustments to the program will be made to concentrate on the most productive types of employees.

ROD Requirement: Voluntary Rideshare (HOV) Preferential Parking
Employers in the region will be approached by ConnDOT or its representative (e.g., rideshare brokerage firm) with a marketing information program about the employer voluntarily providing preferential parking for rideshare (HOV) participants. Ongoing or periodic reviews* and surveys will be made to ascertain the level of participation; adjustments to the program will be made to concentrate on the most productive types of employees. (*Periodic review is understood to mean general promotion of Ridesharing alternatives as well as secondary promotion of preferential parking programs.)

ROD Requirement: Guaranteed Ride Home
Employers in the region will be approached by ConnDOT or its representative (e.g., rideshare brokerage) to set up a program in which the employer would voluntarily provide for documented rideshare (HOV/transit) riders taxi or equivalent service to the home from the workplace in the event of certain unusual or emergency conditions comprising up to one percent of workdays.
ROD Requirement: Insurance Breaks ($40) for Rideshare (HOV)/Transit
All insurance providers serving the region will be approached by ConnDOT or its representative to set up a program in which the insurance company would voluntarily provide an annual rebate to auto insurance policy holders who could document regular transit or HOV use.

THIS COMMITMENT HAS BEEN FULFILLED

| # of Insurance Companies Contacted * | (467 companies were contacted between June 2002-December 2002) |

* Insurance companies licensed to write auto insurance policies in the state.