

Bethany Branford East Haven Guilford Hamden Madison Meriden Milford New Haven North Branford North Haven Orange Wallingford West Haven Woodbridge

Carl J. Amento. Executive Director

SCRCOG MEETING NOTICE & AGENDA February 24, 2021 – 10:00 A.M.

Location: 127 Washington Avenue, 4th Floor West North Haven, CT 06473

NOTICE: As permitted by Governor Lamont's Executive Order 7B, as extended by Executive Order 9A, regarding the COVID-19 Pandemic, this meeting is being held remotely with no in-person attendance

Log-on Information to attend this meeting remotely is provided below:

Join Zoom Meeting: https://us02web.zoom.us/j/89659443123

Call-In Number: +1-929-205-6099 Meeting ID: 896 5944 3123

Full agenda materials can be found at our website - www.scrcog.org

1.	Call to Order and Introductions – First Selectman Michael Freda, Chair	
2.	Approval of 1/127/21 SCRCOG Meeting Minutes – First Selectman Matthew Hoey, Acting Secretary	Pages 2-5
3.	Treasurer's Report for month ending 1/31/21 – First Selectman Paula Cofrancesco, Treasurer	Pages 6, 7
4.	Adoption of Affirmative Action Policy Resolution (annual renewal)	Pages 8-10
5.	Approval of Annual SCRCOG Self-Certification	Pages 11,12
6.	Resolution Authorizing SCRCOG to Establish and Act as a Regional Purchasing Consortium	Pages 13
7.	Congressional Reports – Louis Mangini, Aide to U.S. Representative Rosa DeLauro; Ellen Graham, Aide to U.S. Senator Richard Blumenthal; Lillian McKenzie, Aide to U.S. Senator Christopher Murphy	
8.	State Legislative Reports—Michael Muszynski, CCM; Betsy Gara, COST	
9.	SCRCOG Executive Director's Report - Carl Amento, Executive Director	Pages 14,15
10.	Grant Opportunities and Upcoming Events—Carl Amento, Executive Director	Pages 16-21
11.	REX Development Report - Ginny Kozlowski, Executive Director, REX Development	Pages 22-45
12.	DESPP/DEMHS Report - Jacob Manke, Region 2 Coordinator	
13.	Resilient CT Report- Joanna Wozniak- Brown, UConn CIRCA	
14.	Greater New Haven Transit District Report-Mario Marrero, Executive Director	
15.	CTRides Update- Joanne Cavadini, Outreach Coordinator	Attached
16.	Regional Planning Commission February Action Tables	Page 46
17.	Regional Cooperation/Other Business	
18.	Adjournment	

The agenda and attachments for this meeting are available on our website at www.scrcog.org. Please contact SCRCOG at (203) 234-7555 for a copy of agenda in a language other than English. Auxiliary aids/services and limited English proficiency translators will be provided with two week's notice.

La Agenda y Adjuntos para esta reunión están disponibles en nuestro sitio web en www.scrcog.org. Favor en contactar con SCRCOG al (203) 234-7555 para obtener una copia de la Agenda en un idioma distinto al Inglés. Ayudas/servicios auxiliares e intérpretes para personas de Dominio Limitado del Inglés serán proporcionados con dos semanas de avis



SOUTH CENTRAL REGIONAL COUNCIL OF GOVERNMENTS

Planning for Our Region's Future

Bethany Branford East Haven Guilford Hamden Madison Meriden Milford New Haven North Branford North Haven Orange Wallingford West Haven Woodbridge

Carl J. Amento, Executive Director

TO: SCRCOG Board Members

FROM: First Selectman Matthew Hoey, Acting Secretary

DATE: **February 17, 2021**

SUBJECT: SCRCOG Meeting Minutes of January 27, 2021

Present:

Bethany First Selectman Paula Cofrancesco, *Treasurer*

Branford First Selectman James Cosgrove

Guilford First Selectman Matthew Hoey, Vice Chair

Hamden Mayor Curt Leng

Madison First Selectwoman Peggy Lyons

Milford Mayor Benjamin Blake

New Haven Kevin Alvarez, proxy for Mayor Justin Elicker

North Haven First Selectman Michael Freda, *Chair*

Wallingford Mayor William Dickinson

Woodbridge First Selectman Beth Heller, *Immediate Past Chair*

SCRCOG Staff Carl Amento, Stephen Dudley, James Rode, Eugene Livshits, Christopher Rappa, Rebecca Andreucci,

Andy Cirioli, Daria Larson, Burton Guion

<u>Guests:</u> Sara Bronin and Alana Ervin, <u>Desegregate CT</u>; Ginny Kozlowski and Barbara Malmberg, <u>REX Development</u>; Sara Radacsi, <u>CTDOT</u>; Lou Mangini; <u>Office of U.S. Representative Rosa DeLauro</u>; Ellen Graham, <u>Office of U.S. Senator Richard Blumenthol</u>; Michael Muszynski, <u>Connecticut Conference of Municipalities</u>; Betsy Gara, <u>Council of Small Towns</u>; Mario Marrero, <u>Greater New Haven Transit District</u>; Jacob Manke, <u>DEMHS/DESPP</u>; Laurie McElwie, John Wardzala, and Meg Haffner, <u>The Kennedy Center</u>; Jacob Manke, <u>DEMHS/DESPP</u>; Nan Birdwhistell, <u>Murtha Cullina Law Firm</u>; Richard LoPresti, <u>Town of North Haven</u>; Joanna Wozniak-Brown, <u>CIRCA</u>; David Fink, <u>SCRCOG Housing Consultant</u>; Serena Neal-Sanjuro, <u>New Haven Affordable Housing Commission</u>; Anne Benowitz, <u>Greater New Haven Chamber of Commerce</u>; Lynn DiGiovanni, <u>Luchs Consulting Engineers/DeCarlo & Doll</u>

NOTE: The SCRCOG Board meeting was held remotely with no in-person attendance as permitted by Governor Lamont's Executive Orders, regarding the COVID-19 Pandemic.

1. Call to order and Introductions

Chairman Heller called the meeting to order at 10:07 a.m. All present introduced themselves. Stephen Dudley introduced the new CTDOT COG Coordinator for the region, Sara Radacsi, who has taken over the position following Edgar Wynkoop's retirement.

2. Adoption of the December 10, 2020 SCRCOG Meeting Minutes

First Selectman Hoey presented the Minutes of the SCRCOG Meeting of December 10, 2020, which were included in the agenda packet at pages 2-5. First Selectman Hoey moved for their approval, and First Selectwoman Cofrancesco seconded. All voted in favor.

3. Treasurer's Report for month ending December 31, 2020

Christopher Rappa presented the Treasurer's Report for the month ending December 31, 2020, which was included in the agenda packet at pages 6-7. The Balance Sheet shows that SCRCOG has total assets of

\$1,474,000 with \$1,316,000 of that in cash and investments. There is also \$75,000 due from CTDOT and \$8,000 due from CIRCA. Expenses for the month were in order. Chairman Heller moved for acceptance of the Treasurer's Report. First Selectman Cosgrove seconded the motion, which passed unanimously.

4. Nominating Committee Report for Calendar Year 2021 Officers and Committees

Chairman Heller reported for the Nominating Committee, which also included First Selectman Cosgrove and Mayor Blake. The proposed slate of officers is: Chair: First Selectman Freda; Vice-Chair: First Selectman Hoey; Secretary: First Selectman Zeoli, and; Treasurer: First Selectmon Cofrancesco. The proposed Executive Committee would consist of the 4 officers noted above plus: First Selectman Heller, Mayor Elicker, Mayor Dickinson, and Mayor Blake. Nominees for the Transportation Committee were: Mayor Dickinson, Mayor Elicker, Mayor Blake, First Selectman Hoey, First Selectman Cosgrove, First Selectman Freda, and First Selectman Lyons. The Nominating Committees Report was at Page 8 of the agenda packet.

5. Election of Officers and Appointment of Committees

Chairman Heller called for a vote on the nominees put forth by the Nominating Committee. First Selectman Cosgrove moved for election and appointment of the nominees put forth by the Nominating Committee. Chairman Heller seconded. The nominees were approved unanimously. First Selectman Heller gave a word of thanks to the SCRCOG board and gave well wishes to the incoming Chair.

6. Acceptance of Gavel by New Chair

The Chair's gavel was virtually presented to new Chair Michael Freda. Chairman Freda pledged himself to leading SCRCOG with honor and dedication in the upcoming year.

7. Adopt Resolution to appoint SCRCOG Bank Signatories

Executive Director Amento pointed out that the election of new SCRCOG officers will require a change in our authorized bank signatories. The Resolution is at Page 9 of the agenda packet. First Selectman Hoey moved for approval of the resolution. First Selectman Heller seconded, and all were in favor.

8. Adopt Resolution authorizing the Executive Director to sign agreements with CTDOT

This Resolution is required annually by CTDOT. It is described on Page 10 of the agenda packet. First Selectman Cosgrove motioned for approval of the Resolution. First Selectman Heller seconded the motion. All were in favor.

9. Proposed Revision to the RSG Spending Plan, FY 2020-2021

Executive Director Amento reviewed the proposed changes to the RSG Spending Plan, found on pages 11-16 of the agenda packet. This revision would move \$7,500 from Contingency to pay the FY21 regional dues for the Capitol Region Purchasing Council, a program in which several SCRCOG towns participate for cost savings. First Selectwoman Cofrancesco made a motion to approve the revision. Kevin Alvarez seconded, and all voted in favor.

10. Budget Revision #2 FY 2020-2021

Executive Director Amento presented the FY 20-21 Budget Revision #1 found on pages 17-19 of the agenda packet. The item was presented and unanimously approved during the Executive Committee meeting as a recommendation to the full SCRCOG Board. The budget revision included the RSG Spending Plan amendment from Agenda Item #9, as well as moving \$7,500 from Reserves into the SCRCOG budget. This money would be used to pay for an outstanding invoice for regional CRPC dues from the FY18 to the Capitol Region Purchasing Council. First Selectman Heller made a motion to approve the budget amendment and Kevin Alvarez seconded. The motion passed unanimously.

11. Presentation: Briefing on Desegregate CT

Sara Bronin presented the policy recommendations being made by Desegregate CT. She gave an overview of the CT Zoning Atlas, which is a mapping tool that can be used to compare zoning regulations across the state as they relate to housing.

12. Congressional Reports

Lou Mangini from Congresswoman DeLauro's office reported on the FY 21 appropriations package, which includes \$82 billion for education and \$73 billion for vaccines. Another round of the PPP loan/grant program is open for applications. Additional unemployment benefits have been extended until March. First Selectman Hoey asked if there was any funding for mental health needs related to Covid-19. Mayor Dickinson asked for more information on what the education funding would cover. Lou stated he would look into both of those questions and report back.

Ellen Graham from Senator Blumenthol's office reported that staff have been busy reviewing the President's Executive Orders as they come out. The Senate is currently evaluating the nominees for Cabinet positions.

13. State Legislative Reports

Michael Muszynski from CCM reported on the opening of the legislative session, which will be conducted virtually. There are no specific legislative proposals as of yet. CCM has been working on the creation of a racial equity toolkit and is partnering with Yale on training.

Betsy Gara from COST reported on their January 13 annual meeting. Leadership in CT expects no cuts to municipal aid. Some areas that COST will be focusing on this year include virtual net metering, broadband, and data usage caps. COST has been meeting with DEEP to discuss CCSMM proposals. A public safety committee has been meeting to discuss how to address an increase in juvenile crime. COST has also been reviewing Desegregate CT proposals and evaluating a response to them.

14. SCRCOG Executive Director's Report

Executive Director Amento reported on the hiring of Andy Cirioli, filling the position of Municipal Services Manager. He reviewed SCRCOG's first newsletter on pages 20-21 of the agenda packet. SCRCOG will be hosting procurement training for municipal procurement staff and finance managers. The IT working group will be meeting on February 4 to discuss cybersecurity awareness training for municipal employees of SCRCOG towns. SolSmart training sessions are being scheduled for municipalities that want to obtain designations as SolSmart communities.

15. Grant Opportunities and Upcoming Events

Executive Director Amento reported on available Grant Opportunities on pages 22-37 of the agenda packet.

16. REX Development Report

Ginny Kozlowski of REX Development reviewed her written report on pages 38-59 of the agenda packet. The DECD has made available \$85 million in assistance programs for restaurants and art establishments that need assistance. Towns should encourage their local businesses to apply for PPP loans while they are still available. Trade show organizations are beginning to schedule in-person shows for late-2021, which can go virtual if necessary.

17. Resilient CT Report

Dr. Joanna Wozniak-Brown, Assistant Director for Resilience Planning, UConn CIRCA presented an update on the Resilient CT Project. A Regional Workshop will be held on January 29th to help refine the tools being created

by Resilient CT. The draft Zones of Shared Risk were discussed, and will be reviewed in depth during the workshop.

18. DESPP/DEMHS Report

Chairman Freda reported on the CT Vaccine Committee. They are working with local health departments to evaluate the vaccine supply. They are also working on adding new people to answer phones at the 411 and 211 call centers.

19. Regional Cooperation/Other Business

There was no other business.

20. Adjournment

First Selectman Heller made a motion to adjourn, and First Selectwoman Cofrancesco seconded. The meeting was adjourned at 11:44 am.

Respectfully submitted,

First Selectman Matthew Hoey, Acting Secretary

Balance Sheet

South Central Regional Council of Governments

As of period 1/31/2021

Assets

Casi	h ar	nd I	Inve	stm	ents

Key Bank - Checking Account	378,176.89
State of CT - Short-Term Investment Fund	898,230.15
New Haven Bank	107,433.32

Accounts Receivable

CT Department of Transportation 86,584.11
CT Office of Policy and Management (498.02)
Other State Grants (CIRCA) 3,844.82

Other Assets

Prepaid Expense (UConn MPA Intern) 13,833.41 Accrued Leave & Security Deposit 31,197.52 Furniture & Equipment 27,183.40

Total Assets 1,545,985.60

Liabilities

 Deferred Revenue - Municipal
 143,351.78

 Deferred Revenue - OPM
 141,754.51

 Deferred Revenue - LOTCIP
 206,464.38

 Deferred Rev. - Other (Election Monitor)
 3,690.77

 Deferred Revenue - Special Assessment
 10,826.63

Total Liabilities 506,088.07

Fund Balance

Fund Balance 1,002,300.26
Amount for Accrued Leave 19,534.60
Investment in Equipment 27,183.40
Change in Fund Balance (9,120.73)

Total Fund Balance 1,039,897.53 Total Liabilities and Fund Balance 1,545,985.60

Statement of Resources and Expenditures

Current Year-to-Date

As of period 1/31/2021

Budget

	Resource	s		
Municipal - Revenue		8,900.26	49,848.22	200,700.00
Municipal - Special Assessment		,	,	10,827.00
CT OPM - Regional Planning		33,723.36	237,330.80	493,418.00
CTDOT - Transportation Planning		52,985.04	347,496.95	1,214,329.00
CTDOT - LOTCIP		104.14	4,917.89	211,465.00
CT SotS - Regional Election Monitor				3,691.00
CIRCA - Resilient CT Grant		3,844.82	17,311.11	37,000.00
Miscellaneous			.09	
Interest - Revenue		115.00	438.55	11,999.00
	Total Resources	99,672.62	657,343.61	2,183,429.00
	Direct Expens	ses		
Transportation Planning Consultants		2 494 00	25 609 00	475 000 00
Transportation Planning Consultants		3,484.00	25,698.00	475,000.00
Land-Use Planning Consultants Other Consultants		4,000.00 7,083.32	33,510.00	34,000.00 171,100.00
Travel		7,083.32	48,166.59 133.41	·
		1 500 00		8,300.00
Data Processing Commercial Printing		1,500.00	4,000.00	3,600.00 600.00
		205.00	700.00	
Subscriptions and Books Meeting Expenses and Advertising		285.00	799.00	3,500.00
Miscellaneous		645.00	1,580.75 89.02	17,707.00 1,282.00
Transportation - Reserved			09.02	296,419.00
LOTCIP - Reserved				199,117.00
Hazard Mitigation Grant - Reserved				10,827.00
Tiazard Willigation Grant - Neserved				10,027.00
	Total Direct Expenses	16,997.32	113,976.77	1,221,452.00
	Direct Labo	or		
Direct Labor - Employees	Direct Labo	34,873.99	229,355.13	400,918.00
Direct Labor - Employees	Direct Labo Overhead		229,355.13	400,918.00
Indirect Labor - Employees			94,838.34	173,599.00
Indirect Labor - Employees Employee Benefits		34,873.99	<u> </u>	173,599.00 212,560.00
Indirect Labor - Employees Employee Benefits Travel		34,873.99 8,967.71 19,476.16	94,838.34 120,488.20	173,599.00
Indirect Labor - Employees Employee Benefits Travel Data Processing		34,873.99 8,967.71 19,476.16 7,401.51	94,838.34 120,488.20 9,533.83	173,599.00 212,560.00 100.00 13,000.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54	94,838.34 120,488.20 9,533.83 73,139.97	173,599.00 212,560.00 100.00 13,000.00 111,100.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet		8,967.71 19,476.16 7,401.51 9,201.54 695.92	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance		8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance Subscriptions and Books		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32 425.00	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04 425.00	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00 17,200.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance Subscriptions and Books Insurance and Professional Services		8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00 17,200.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance Subscriptions and Books Insurance and Professional Services Meeting Expenses and Advertising		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32 425.00 99.75	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04 425.00 8,392.75	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00 17,200.00 21,100.00 800.00
Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance Subscriptions and Books Insurance and Professional Services Meeting Expenses and Advertising		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32 425.00	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04 425.00	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00 17,200.00
Indirect Labor - Employees Indirect Labor - Employees Employee Benefits Travel Data Processing Rent Telephone and Internet Office Supplies Equipment Maintenance Subscriptions and Books Insurance and Professional Services Meeting Expenses and Advertising Miscellaneous		34,873.99 8,967.71 19,476.16 7,401.51 9,201.54 695.92 331.26 1,449.32 425.00 99.75	94,838.34 120,488.20 9,533.83 73,139.97 3,812.36 944.25 11,184.04 425.00 8,392.75	173,599.00 212,560.00 100.00 13,000.00 111,100.00 7,400.00 3,500.00 17,200.00 21,100.00 800.00

Planning for Our Region's Future

Bethany Branford East Haven Guilford Hamden Madison Meriden Milford New Haven North Branford North Haven Orange Wallingford West Haven Woodbridge

February 24, 2021

AFFIRMATIVE ACTION POLICY STATEMENT

It is the policy of SCRCOG ("the agency") to assure that applicants are employed, and that employees are treated during employment, without regard to an individual's race, color, religion, sex, sexual orientation, gender identity, national origin, age or disability. Such action shall include; employment; upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship, pre-apprenticeship, and/or on-the-job training.

This agency will implement, monitor, enforce and achieve full compliance with this Affirmative Action Policy Statement in conjunction with the applicable Federal and State laws, regulations, executive orders and contract provisions, including but not limited to those listed below:

Dissemination of Policy:

All members of the agency who are authorized to hire, supervise, promote, and discharge employees, or who recommend such action, or who are substantially involved in such action, will be made fully cognizant of, and will implement, this agency's Equal Employment Opportunity (EEO) policy and contractual responsibilities to provide EEO in each grade and classification of employment. These actions shall include:

- 1. Periodic meetings of supervisory and personnel office employees will be conducted before the start of work and then not less often than once every year, at which time the agency's EEO policy and its implementation will be reviewed. These meetings will be conducted by the EEO officer.
- 2. All new supervisory or personnel office employees will be given a thorough indoctrination by the EEO Officer, covering all major aspects of the agency's EEO obligations within thirty days following their reporting for duty.
- 3. All personnel who are engaged in direct recruitment for the agency will be instructed by the EEO Officer of the agency's procedures for locating and hiring minority group employees.
- 4. Notices and posters setting forth the agency's EEO policy will be placed in areas readily accessible to employees, applicants for employment and potential employees.
- 5. The agency's EEO policy and the procedures to implement such policy will be brought to the attention of employees by means of meetings, employee handbooks, or other appropriate means.
- 6. Sexual Harassment Prevention Resources including training and remedies must be available to all employees. See Connecticut General Assembly Public Acts 19–16 and 19–93.

Recruitment:

When advertising for employees, the agency will include in all advertisements the notation; "An Affirmative Action/Equal Opportunity Employer." All such advertisements will be placed in publications having a large circulation among minority groups in the area where the work force would normally be derived.

1. The agency will, unless precluded by a valid bargaining agreement, conduct systematic and direct recruitment through public and private employee referral sources likely to yield qualified minority and female applicants. To meet this requirement, the agency will identify referral sources and establish procedures for recruitment to obtain the referral of minority and female applicants.

2. The agency will encourage their present employees to refer minority group applicants for employment. Information and procedures with regard to referring minority group applicants will be discussed with employees.

Personnel Actions:

Wages, working conditions, and employee benefits shall be established and administered, and personnel actions of every type, including hiring, upgrading, promotion, transfer, demotion, layoff, and termination, shall be taken without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age or disability. The following procedures shall be followed:

• The agency will promptly investigate all complaints of alleged discrimination made to the agency, and will take appropriate corrective action within a reasonable time. If the investigation indicates that the discrimination may affect persons other than the complainant, such corrective actions shall include such other persons. Upon completion of each investigation, the agency will inform every complainant of all of their avenues of appeal.

Training and Promotion:

The agency will assist in locating, qualifying, and increasing the skills of minority group and women employees, and applicants for employment. The agency will utilize the following tools to identify training and promotional opportunities in the firm:

- 1. The agency will advise employees and applicants for employment of available training programs and the entrance requirements.
- 2. The agency will encourage minority group and women employees to apply for such training and promotion.

Selection of Contractors:

The agency will not discriminate on the grounds race, color, religion, sex, sexual orientation, gender identity, national origin, age or disability in the selection and retention of contractors, including procurement of materials and leases of equipment.

1. The agency shall use their best efforts to ensure contractor/consultant compliance with Federal and State Equal Opportunity (EO) and EEO requirements.

Records and Reports:

The agency and any contractor/consultant shall keep records as necessary to document compliance with EO/EEO requirements. Such reports shall be retained for a period of three years following completion of the contract/consultant work and shall be available at reasonable times and places for inspection by authorized representatives of CTDOT and/or the United States Department of Transportation. The following records should be maintained:

- 1. The number of minority and non-minority group members and women employed in each work classification:
- 2. The progress and efforts being made in locating, hiring, training, qualifying, and upgrading minority and female employees;
- 3. Complaints of Discrimination; and
- 4. Information required for your Affirmative Action Plan Update.

In implementing this policy and ensuring that affirmative action is being provided, each time a hiring opportunity occurs this agency will contact and request referrals from minority and female organizations, referral sources, and media sources. All advertising will emphasize that the agency is "An Affirmative Action/Equal Opportunity Employer."

In order to substantiate this agency's efforts and affirmative actions to provide equal opportunity, the agency will maintain and submit, as requested, documentation such as referral request correspondence, copies of advertisements utilized and follow-up documentation to substantiate that efforts were made in good

faith. This agency will maintain the necessary internal audit procedures and record keeping systems to report the agency's affirmative action efforts.

It is understood by me, my Equal Employment Opportunity Officer and my supervisory and managerial personnel that failure to effectively implement, monitor and enforce this agency's affirmative action program and/or failure to adequately document the affirmative actions taken and efforts made to recruit and hire minority and female applicants, in accordance with our affirmative action program in each instance of hire, will result in this agency being required to recommit itself to a more stringent affirmative action program. This plan, in addition to CTDOT's EO/EEO contract provisions and requirements, shall constitute our Affirmative Action Program.

The Executive Director has designated a responsible official to monitor all employment related activity to ensure that the agency's EEO policy is being implemented. The equal opportunity officer (hereinafter referred to as the EEO Officer) shall have the responsibility for and must be capable of effectively administering and promoting an active program of equal employment opportunity and is assigned adequate authority and responsibility to do so.

It is fully understood by this agency that the ultimate responsibility for the full implementation of this agency's Affirmative Action Program rests with Executive Director of the agency.

Carl Amento						
Name of Executive Director						
Signature of Executive Director		Date				
	Christopher Rappa, Fin	ance Director				
	Name and Title of Appointe					
	rame and this errippenne	a 220 0os.				
Signature of EEO Officer		Date				



Planning for Our Region's Future

Bethany Branford East Haven Guilford Hamden Madison Meriden Milford New Haven North Branford North Haven Orange Wallingford West Haven Woodbridge

Carl J. Amento, Executive Director

MPO PLANNING CERTIFICATION

WHEREAS, the South Central Regional Council of Governments (SCRCOG) has been designated by the Governor of the State Connecticut as the Metropolitan Planning Organization responsible, together with the State, for the comprehensive, continuing, and cooperative transportation planning process for South Central Region and

WHEREAS, SCRCOG conducts the transportation planning process in accordance with the regulations promulgated by the US Department of Transportation by preparing a Unified Planning Work Program, preparing, maintaining and amending the endorsed Transportation Improvement Program (TIP), preparing and updating the endorsed Metropolitan Transportation Plan (MTP), assessing the air quality impacts of the proposed transportation improvement projects included in the TIP and MTP, and proactively involving the public in the metropolitan transportation planning process.

NOW THEREFORE BE IT RESOLVED, that the South Central Regional Council of Governments hereby certifies that the metropolitan transportation planning process is being carried out in accordance with all applicable requirements of:

- (1) 23 U.S.C. 134, 49 U.S.C. 5303, and this subpart;
- (2) In nonattainment and maintenance areas, sections 174 and 176(c) and (d) of the Clean Air Act, as amended (42 U.S.C. 7504, 7506(c) and (d)) and 40 CFR part 93;
- (3) Title VI of the Civil Rights Act of 1964, as amended (42 U.S.C. 2000d-1) and 49 CFR part 21;
- (4) 49 U.S.C. 5332, prohibiting discrimination on the basis of race, color, creed, national origin, sex, or age in employment or business opportunity;
- (5) Section 1101(b) of the FAST Act (Pub. L. 114-357) and 49 CFR part 26 regarding the involvement of disadvantaged business enterprises in DOT funded projects;
- (6) 23 CFR part 230, regarding the implementation of an equal employment opportunity program on Federal and Federal-aid highway construction contracts;

- (7) The provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) and 49 CFR parts 27, 37, and 38;
- (8) The Older Americans Act, as amended (42 U.S.C. 6101), prohibiting discrimination on the basis of age in programs or activities receiving Federal financial assistance;
- (9) Section 324 of title 23 U.S.C. regarding the prohibition of discrimination based on gender; and
- (10) Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794) and 49 CFR part 27 regarding discrimination against individuals with disabilities.

The undersigned duly qualified and acting Secretary of the South Central Regional Council of Governments certifies that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the Council of Governments on February 24, 2021

Date: February 24, 2021	By:	
•	•	First Selectman James Zeoli, Secretary
		South Central Regional Council of Governments

Planning for Our Region's Future

Bethany Branford East Haven Guilford Hamden Madison Meriden Milford New Haven North Branford North Haven Orange Wallingford West Haven Woodbridge

Carl J. Amento, Executive Director

Resolution Authorizing SCRCOG to Establish and Act as a Regional Purchasing Consortium

Whereas: The Regional Purchasing, Finance, and Public Works Working Groups have discussed the need for a regional purchasing consortium to facilitate bids, request for proposals and qualification, and other procurement duties on behalf of some or all of the region's municipalities;

Whereas: SCRCOG municipalities do not have access to a flexible and responsive purchasing consortium that would satisfy their immediate procurement needs;

Whereas: SCRCOG has the professional working relationship with the region's municipalities' finance and purchasing staff to coordinate and facilitate a regional purchasing consortium in which its member municipalities may voluntarily participate; and

Whereas: the necessary procedural documents will be prepared by SCRCOG and distributed to the member municipalities to guide their regional purchasing consortium efforts.

Therefore, be it Resolved:

That the South Central Regional Council of Governments (SCRCOG) is hereby authorized to establish and act as a regional purchasing consortium for the purpose of requesting bids, issuing request for proposals and qualifications, and performing other procurement functions as required by the region's municipalities.

Certificate:

The undersigned duly qualified and acting Secretary of the South Central Regional Council of Governments certifies that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the SCRCOG on: February 24, 2021.

Date: February 24, 2021	By:
•	First Selectman James Zeoli, Secretary
	South Central Regional Council of Governments



NEWSLETTER MUNICIPAL SERVICES

VOLUME 1, ISSUE 2 | FEBRUARY 2021

ENERGY CONSERVATION

SCRCOG hosted two SolSmart training sessions in February: (1) Best Practices on Solar P&Z and (2) Best Practices on Solar Permitting & Inspection. Municipalities that attended both trainings received 2 out of 3 total credits needed for SolSmart's Bronze Designation. Hamden and Branford have already received Solar designation which also qualified them for 20 Sustainable CT points. Municipalities may apply for SolSmart Designation by clicking here.

Live Green has started their 2021 Municipal EV Readiness Toolkit Program in February with an informational session and an orientation/kick-off. The program spans from March to November with meetings each Tuesdays and Thursdays from 1 pm to 2 pm focused on different municipal functions and operations. Click here for details.

CT Green Bank is beginning their next round of funding for municipal solar projects. Municipalities should contact Pam Roach at <u>pdricciroach@gmail.com</u> with any town or school buildings they would like considered. This will be the last round that utility incentives are being offered.

CYBERSECURITY

A meeting of the Information Technology Working Group was held on Feb 4. The purpose of this meeting was to outline the apportionment of 2000 licenses and discuss the implementation plan for the cyber awareness municipal employee training program. IT Directors were asked to complete this <u>questionnaire</u> to begin the onboarding process for the program.

KEY DATES: MARCH 2021

Housing Working Group Meeting

Tues. Mar 9 | 1:30 pm to 3 pm | Click Here to Join

Solid Waste & Recycling Working Group Meeting

Wed. Mar 10 | 1 pm to 3 pm | Register Here

Municipal Procurement Training Series

Session 5: Contracts

Thurs. Mar 11 | 10 am to 11:15 am | Register Here

Live Green's Municipal EV Readiness Program Meetings March 2021 Modules

Every Tues. & Thurs. | 1 pm to 2 pm | Click Here for Details

SOLID WASTE & RECYCLING (SW&R)

SCRCOG is collaborating with CT DEEP and the region's municipalities to determine appropriate waste reduction solutions such as Unit-Based Pricing (UBP) and organics diversion. SW&R Consultant Pam Roach is compiling tonnages and costs for town specific analyses which will show the unique benefits of a UBP program in each SCRCOG city/town.

The final report from <u>CT's Coalition for Sustainable Materials</u> <u>Management (CCSMM)</u>, makes evident that tipping fees will continue to increase due to the MIRA facility nearing closure and the other incinerators in CT nearing the end of their lives (30+ years old). Additional costs result from shipping waste to out-of-state landfills.

Residents of SCRCOG municipalities may purchase backyard composting units, rain barrels, and other accessories online and on sale. <u>Click here</u> to access the sale webpage.

PURCHASING

The fourth session of the Municipal Procurement Training Series titled "Request for Qualifications & Proposals (RFSs & RFPs) was held on Feb 11. In this session, Purchasing Consultant Wilma Petro discussed the components of a successful proposal, when to use a RFP, and when one should go from a RFQ to a RFP. The training also featured sample scoring sheets, interview questions, and debriefing tips. Click here to access the recording of this training session. Click here to view the schedule of the entire training series.

HOUSING

The Housing Working Group met on Feb 9 to discuss the way in which municipalities can foster mutually beneficial relationship with developers. SCRCOG Housing Consultant, David Fink, emphasized that successful housing options can be created when cities/ towns understand developers, provide them assistance, and commit to working closely with them. Three developers were featured at this month's session: Bill Ferriano Sunlight Construction, Tim Lee of TML Builders, and Carol Martin of Westport & Fairfield Housing Authorities. Speaking from their own professional experiences, each presenter offered tips on how to nurture positive and cooperative relationships with developers. Click here to access recording of this meeting. Contact Eugene Livshits for more information.



If you would like more information on any municipal service program, please contact:

Carl Amento, Executive Director 203-466-8625 | camento@scrcog.org

Andy Cirioli, Municipal Services Manager / Regional Planner 203-466-8603 | acirioli@scrcog.org

Grant Opportunities



SYNOPSIS

- **VERSION HISTORY** RELATED DOCUMENTS
 - **PACKAGE**

General Information

Document Type: Grants Version: Synopsis 1

Notice Posted Date: Feb 01, 2021

Funding Opportunity Number: DHS-20-Last Updated Date: Feb 01, 2021 GPD-083-

Original Closing Date for Applications: Mar 12, 00-99

2021

Funding Opportunity Title: FY 2020 **Current Closing Date for Applications:** Mar 12, Staffing for

2021

Adequate Fire and Archive Date: Apr 11, 2021

Emergency Estimated Total Program Funding: \$355,000,000 Response

Award Ceiling: (SAFER) Grant **Award Floor:**

Opportunity Category: Discretionary

Opportunity Category Explanation:

Funding Instrument Type: Grant

Category of Funding Activity: Other (see text field

entitled "Explanation of Other Category of Funding Activity" for clarification)

Category Explanation: The hiring of

firefighters and the recruitment and retention of volunteer firefighters.

Expected Number of Awards: 300

CFDA Number(s): 97.083 --

Staffing for Adequate Fire and Emergency Response (SAFER)

Cost Sharing or Matching Requirement: No

Eligibility

Eligible Applicants: Native American tribal governments (Federally recognized)

Others (see text field entitled "Additional Information on Eligibility" for

clarification)

City or township governments

County governments

Nonprofits having a 501(c)(3) status with the IRS, other than institutions of

higher education

Additional Information on Eligibility: Fire Departments, National, state, local, or federally recognized tribal

organizations representing the interests of volunteer firefighters.

Additional Information

Agency Name: Department of Homeland Security - FEMA

Description: The Department of Homeland Security (DHS) Federal Emergency Management Agency's (FEMA) Grant Programs Directorate implements and administers the Staffing for Adequate Fire and Emergency Response (SAFER) Grants. SAFER

grants provide financial assistance to help fire departments increase frontline

firefighters. SAFER offers grants to support activities in two activities:

1. Hiring of Firefighters

2. Recruitment and Retention of Volunteer Firefighters

The authority for SAFER is derived from Section 34 of the Federal Fire Prevention and Control Act of 1974 (Pub. L. No. 93-498, as amended) (15 U.S.C. § 2229a). The notice of funding opportunity document provides potential applicants with the details of the requirements, processing, and evaluation of an application for financial assistance for both of these activity areas.

Link to Additional Information: Program Guidance

Grantor Contact Information: If you have difficulty accessing the full announcement electronically, please

contact:

Systems and Business Support Branch GMD-Systems-Branch@fema.gov

GMD-Systems-Branch@fema.gov

Upcoming Events



Backyard Compost Bin & Rainbarrel Sale!

The South Central Regional Council of Governments (SCRCOG) has arranged discounted prices on Composters, Rain Barrels and accessories for residents through Brand Builders.

When placing your order, you may choose one of the following times and locations to pick up your items:

- Woodbridge Library Lawn, 10 Newton Road Saturday, 4/24, 9am-11am
- Hamden Hamden Middle School, 2623 Dixwell Avenue Saturday, 4/24, 1pm-3pm
- Guilford Parking lot behind Town Hall, 31 Park Street Sunday, 4/25, 10am-1pm

*Please be sure you pick up your order, or send someone in your place, as we have very limited storage space. Unclaimed products will be donated to local community garden programs on June 1st.

Visit the Website

https://scrcogcompostersale.company.site/

Contact Us

800-842-0527 scrcog@compostersale.com



Earth Machine Backyard Compost Bin with Rottwheeler Educational Guide.

was \$100.00 Save 45% \$54.95



KIT 1 - Earth Machine with Rottwheeler and Kitchen Collector was \$110.00 Save 46%

\$59.95



KIT 2 – Earth Machine with a Rottwheeler, Kitchen Collector and Wingdigger

was \$135.00 Save 41%

\$79.95



KIT 3 – Earth Machine with a Rottwheeler, Kitchen Collector and Rodent Screen/Base

was \$135.00 Save 41%

\$79.95



KIT 4: BEST VALUE – Includes the Earth Machine with a Rottwheeler, Kitchen Collector, Wingdigger & Rodent Screen/Base

was \$160.00 Save 38%

\$99.95



Rottwheeler - educational dial (included with each composter)

\$9.95



Kitchen Scrap Collection Pail \$9.95



Wingdigger Compost Turner (aerator)

\$24.95



Rodent Screen/Base (optional) \$24.95



GeoBin Open Composter and Leaf Corral

\$39.95



Compost tumbler \$179.00



System 55 Gallon Rain Barrel

\$69.95



February 17, 2021

Dear Chief Elected Officials of SCRCOG,

Over the past month, we have focused on many of the key goals, objectives and action items including in the 2020 CEDS.

Legislative Activity

We attended the Legislative Tourism Caucus meeting and submitted testimony in support of SB 873 (Tiered PILOT Legislation) and HB 6119 (Arts, Culture & Tourism Funding), and participated in the GNHCC Legislative Forums with the federal delegation, state senators and state representatives.

COVID-19 Recovery

At our monthly REDFO meeting, we hosted Kevin Hively of Ninigret Partners (an economic consulting firm) who provided insights on current trends on the I-95 corridor from NYC to Greater New Haven. We continue to collaborate with AdvanceCT and the DEMHS Region 2 planning initiatives. In conjunction with SCRCOG, we submitted applications for recovery grants. Stakeholder education continues to be a priority to ensure that our businesses and residents are aware of assistance programs.

Key Sectors

Bioscience, entrepreneurship and arts, culture and tourism continue to be long-term economic drivers. Our collaboration with SCSU, CURE and the Biopath group is ongoing. Bioscience is an area with continued growth and investment. Entrepreneur programs include the New Haven Innovation Collaborative and the Evergreen Cooperative Laundry project. While the recovery of the travel and tourism sector is not expected until 2023, we are using our leadership role through the Connecticut Lodging Association to position the region for future success as travel demand increases. We will be hosting a Town Hall event with Commissioner David Lehman and Tom St. Louis from the State Department of Public Health to review current concerns and potential paths forward.

Social Equity

We joined the Community Foundation for Greater New Haven for "Stepping Forward: Advancing Opportunity and Equity in the Time of COVID". In addition, we are working with the New Haven Public Schools to promote STEM curriculum to prepare students for available, well-paid jobs in our communities. SCRCOG's housing committee is providing flexible, actionable options for inclusion in the 2021 CEDS.

Shortly, we will be reaching out to your economic development commissions to schedule CEDS outreach sessions. We are looking forward to the information sharing.

Information regarding certified businesses and unemployment claims are attached.

Sincerely,

Ginny Kozlowski Executive Director

Processed						
Continued Claims						
by Town	February 29, 2020	March 7, 2020	March 14, 2020	March 21, 2020	March 28, 2020	April 4, 2020
Total	42,499	42,238	48,648	132,745	200,028	256,361
Bethany	46	53	61	144	207	301
Branford	287	286	335	1,093	1,747	2,223
East Haven	385	389	460	1,274	1,998	2,519
Guilford	134	134	153	510	844	1,137
Hamden	546	559	651	1,755	2,689	3,542
Madison	92	91	106	359	569	755
Meriden	943	938	1,108	2,530	3,860	4,791
Milford	557	563	651	2,046	3,088	4,030
New Haven	1,468	1,474	1,723	3,950	5,692	7,284
North Branford	144	135	154	477	752	932
North Haven	233	235	293	796	1,272	1,646
Orange	92	92	114	348	568	783
Wallingford	452	477	575	1,677	2,596	3,293
West Haven	690	700	763	2,090	3,241	4,197
Woodbridge	44	47	58	150	245	351
Regional Total	6,113	6,173	7,205	19,199	29,368	37,784

Processed						
Continued Claims						
by Town	April 11, 2020	April 18, 2020	April 25, 2020	May 2, 2020	May 9, 2020	May 16, 2020
Total	288,275	305,835	310,814	318,741	309,846	301,860
Bethany	334	358	358	359	349	330
Branford	2,454	2,582	2,614	2,614	2,505	2,379
East Haven	2,779	2,920	2,943	2,983	2,847	2,769
Guilford	1,276	1,355	1,376	1,398	1,348	1,291
Hamden	4,008	4,264	4,335	4,470	4,408	4,320
Madison	871	928	926	974	951	906
Meriden	5,371	5,679	5,720	5,831	5,649	5,527
Milford	4,472	4,756	4,825	4,927	4,699	4,518
New Haven	8,174	8,695	8,942	9,289	9,239	9,197
North Branford	1,044	1,103	1,099	1,123	1,067	1,007
North Haven	1,841	1,947	1,968	2,029	1,944	1,853
Orange	878	935	951	990	950	921
Wallingford	3,642	3,874	3,934	3,981	3,799	3,669
West Haven	4,686	4,967	5,103	5,223	5,096	5,069
Woodbridge	409	430	456	477	452	447
Regional Total	42,239	44,793	45,550	46,668	45,303	44,203

Processed						
Continued Claims						
by Town	May 23, 2020	May 30, 2020	June 6, 2020	June 13, 2020	June 20, 2020	June 27, 2020
Total	298,228	291,518	281,867	277,298	274,132	273,569
Bethany	321	314	300	296	287	289
Branford	2,314	2,252	2,139	2,081	2,051	2,008
East Haven	2,751	2,696	2,581	2,533	2,488	2,469
Guilford	1,231	1,212	1,149	1,125	1,136	1,118
Hamden	4,296	4,234	4,196	4,169	4,211	4,217
Madison	898	877	844	827	842	851
Meriden	5,392	5,247	5,135	5,067	5,071	5,091
Milford	4,411	4,280	4,084	4,009	4,026	3,959
New Haven	9,323	9,283	9,271	9,366	9,522	9,732
North Branford	967	933	895	886	884	869
North Haven	1,816	1,797	1,735	1,712	1,685	1,667
Orange	884	845	824	810	810	798
Wallingford	3,565	3,471	3,381	3,312	3,256	3,221
West Haven	5,007	4,902	4,787	4,707	4,738	4,707
Woodbridge	443	416	409	389	387	393
Regional Total	43,619	42,759	41,730	41,289	41,394	41,389

Processed						
Continued Claims						
by Town	July 4, 2020	July 11, 2020	July 18, 2020	July 25, 2020	August 1, 2020	August 8, 2020
Total	269,881	272,466	267,098	263,512	251,879	242,121
Bethany	287	295	290	284	279	262
Branford	1,972	1,991	1,975	1,935	1,839	1,746
East Haven	2,445	2,422	2,373	2,343	2,228	2,136
Guilford	1,099	1,104	1,082	1,068	1,005	948
Hamden	4,214	4,258	4,187	4,149	4,017	3,864
Madison	826	805	786	769	748	706
Meriden	5,106	5,191	5,067	5,026	4,805	4,729
Milford	3,866	3,874	3,803	3,739	3,632	3,497
New Haven	9,818	9,994	9,943	9,885	9,609	9,255
North Branford	855	833	812	803	757	738
North Haven	1,664	1,666	1,620	1,581	1,510	1,434
Orange	792	801	786	772	749	718
Wallingford	3,189	3,182	3,113	3,047	2,870	2,735
West Haven	4,644	4,689	4,595	4,529	4,366	4,174
Woodbridge	388	397	384	384	372	351
Regional Total	41,165	41,502	40,816	40,314	38,786	37,293

Processed	I					
Continued Claims				September 5,	September 12,	September 19,
by Town	August 15, 2020	August 22, 2020	August 29, 2020	2020	2020	2020
Total	234,894	225,149	217,619	207,778	198,633	188,869
Bethany	240	226	218	208	207	192
Branford	1,687	1,628	1,582	1,531	1,470	1,419
East Haven	2,126	2,045	1,965	1,885	1,802	1,710
Guilford	905	873	836	794	769	735
Hamden	3,735	3,555	3,381	3,230	3,125	2,985
Madison	684	652	635	591	565	533
Meriden	4,532	4,401	4,307	4,133	3,985	3,787
Milford	3,363	3,267	3,118	2,945	2,776	2,661
New Haven	8,975	8,632	8,323	8,035	7,752	7,511
North Branford	715	675	649	616	577	532
North Haven	1,403	1,348	1,299	1,243	1,182	1,121
Orange	681	658	629	608	573	542
Wallingford	2,633	2,530	2,415	2,305	2,208	2,106
West Haven	4,042	3,885	3,744	3,611	3,438	3,323
Woodbridge	335	319	308	287	271	253
Regional Total	36,056	34,694	33,409	32,022	30,700	29,410

Processed						
Continued Claims	September 26,					
by Town	2020	October 3, 2020	October 10, 2020	October 17, 2020	October 24, 2020	October 31, 2020
Total	180,981	173,881	169,954	166,032	162,739	159,651
Bethany	180	170	173	169	170	169
Branford	1,360	1,321	1,289	1,281	1,258	1,244
East Haven	1,628	1,577	1,549	1,508	1,466	1,434
Guilford	687	658	653	645	637	626
Hamden	2,849	2,731	2,685	2,632	2,567	2,524
Madison	507	493	486	480	474	470
Meriden	3,601	3,507	3,404	3,313	3,298	3,217
Milford	2,554	2,489	2,420	2,369	2,313	2,285
New Haven	7,159	6,850	6,721	6,589	6,443	6,267
North Branford	515	495	478	475	465	459
North Haven	1,082	1,034	986	965	940	944
Orange	509	484	464	458	455	452
Wallingford	2,013	1,909	1,846	1,780	1,778	1,759
West Haven	3,193	3,084	2,994	2,965	2,866	2,785
Woodbridge	248	230	219	215	216	212
Regional Total	28,085	27,032	26,367	25,844	25,346	24,847

Processed						
Continued Claims		November 14,	November 21,	November 28,		December 12,
by Town	November 7, 2020	2020	2020	2020	December 5, 2020	2020
Total	156,969	154,072	151,666	151,606	154,119	155,769
Bethany	166	160	161	166	168	173
Branford	1,223	1,210	1,173	1,169	1,171	1,172
East Haven	1,412	1,391	1,379	1,364	1,379	1,403
Guilford	616	610	595	587	589	604
Hamden	2,487	2,436	2,386	2,413	2,430	2,447
Madison	471	453	440	434	433	439
Meriden	3,163	3,100	3,107	3,080	3,045	3,056
Milford	2,276	2,235	2,189	2,179	2,179	2,194
New Haven	6,083	5,920	5,815	5,777	5,831	5,887
North Branford	448	443	437	442	445	453
North Haven	935	942	922	908	895	914
Orange	448	436	428	433	443	441
Wallingford	1,747	1,739	1,739	1,757	1,737	1,749
West Haven	2,713	2,680	2,649	2,633	2,645	2,635
Woodbridge	208	212	206	206	215	219
Regional Total	24,396	23,967	23,626	23,548	23,605	23,786
		_				

Processed						
Continued Claims	December 19,	December 26,				
by Town	2020	2020	January 2, 2021	January 9, 2021	January 16, 2021	January 23, 2021
Total	155,242	159,244	167,359	168,419	170,511	169,733
Bethany	172	173	184	178	182	178
Branford	1,158	1,197	1,260	1,283	1,305	1,306
East Haven	1,405	1,487	1,568	1,563	1,579	1,566
Guilford	581	589	631	636	641	628
Hamden	2,412	2,450	2,582	2,632	2,663	2,629
Madison	427	430	447	463	469	476
Meriden	3,074	3,141	3,301	3,358	3,415	3,407
Milford	2,175	2,248	2,343	2,392	2,417	2,416
New Haven	5,824	5,986	6,262	6,347	6,464	6,415
North Branford	464	503	521	522	532	532
North Haven	897	927	991	1,002	1,009	991
Orange	432	446	483	483	471	467
Wallingford	1,735	1,792	1,869	1,868	1,884	1,877
West Haven	2,623	2,689	2,871	2,914	2,936	2,961
Woodbridge	214	221	231	234	237	236
Regional Total	23,593	24,279	25,544	25,875	26,204	26,085
						Claims after Jan.
						16 incomplete

Processed			
Continued Claims			
by Town	January 30, 2021		
Total	166,973		
Bethany	181		
Branford	1,274		
East Haven	1,531		
Guilford	618		
Hamden	2,545		
Madison	466		
Meriden	3,347		
Milford	2,391		
New Haven	6,273		
North Branford	531		
North Haven	977		
Orange	450		
Wallingford	1,820		
West Haven	2,892		
Woodbridge	232		
Regional Total	25,528		
	Processed continue	ed claims	
	Updated February 8		
	Dept. of Labor Office		
	Town based on add	lress provided by cla	nimant.
	Town of residence	not verified.	

Processed Initial Claims by Town	March 1, 2020	March 8, 2020	March 15, 2020	March 22, 2020	March 29, 2020	April 5, 2020
Total	2,337	6,661	79,006	71,765	60,189	41,550
Bethany	5	9	84	76	95	49
Branford	15	57	726	689	536	338
East Haven	24	48	764	768	552	345
Guilford	7	25	355	360	350	205
Hamden	37	81	1,004	990	918	616
Madison	8	23	252	236	238	151
Meriden	64	143	1,391	1,325	983	754
Milford	29	111	1,357	1,154	999	598
New Haven	84	185	1,977	1,848	1,526	1,161
North Branford	5	24	315	292	209	140
North Haven	11	36	482	507	401	254
Orange	4	24	231	248	239	122
Wallingford	39	89	1,080	974	765	459
West Haven	41	74	1,249	1,201	958	659
Woodbridge	4	10	96	112	119	71
Regional Total						

March 29, 2020	April 12, 2020	April 19, 2020	April 26, 2020	May 3, 2020	May 10, 2020	May 17, 2020
60,189	27,946	20,579	27,823	20,861	17,601	16,017
95	29	29	36	31	21	19
536	221	168	217	159	112	105
552	239	167	228	164	146	162
350	138	96	143	96	72	52
918	426	305	445	355	252	236
238	90	55	129	109	56	66
983	512	358	456	365	336	256
999	443	317	443	304	244	214
1,526	785	629	843	697	661	656
209	90	56	104	75	51	44
401	168	124	194	121	95	82
239	100	67	115	83	66	43
765	356	230	325	218	186	162
958	445	363	422	317	361	244
119	42	39	60	41	33	30

March 29, 2020	May 24, 2020	May 31, 2020	June 7, 2020	June 14, 2020	June 21, 2020	June 28, 2020
60,189	12,739	11,994	9,839	9,955	11,008	8,945
95	12	18	9	6	13	8
536	96	78	66	69	68	56
552	114	111	89	64	84	80
350	67	39	43	44	50	35
918	198	203	175	177	169	163
238	43	46	32	33	44	26
983	229	197	200	221	232	177
999	172	120	131	156	112	112
1,526	542	521	493	496	485	482
209	35	38	39	30	31	33
401	84	66	55	63	68	59
239	31	52	33	34	26	27
765	134	130	92	102	113	97
958	248	210	158	199	174	160
119	22	29	11	13	20	10

March 29, 2020	July 5, 2020	July 12, 2020	July 19, 2020	July 26, 2020	August 2, 2020	August 9, 2020
60,189	81,453	7,414	6,913	6,249	5,111	5,548
95	128	5	6	9	7	2
536	769	47	48	28	27	27
552	695	60	58	51	49	83
350	500	37	30	21	14	12
918	1,244	137	113	94	78	95
238	396	20	16	16	15	12
983	1,113	137	131	119	118	126
999	1,286	98	79	94	82	59
1,526	2,473	387	378	295	259	261
209	285	14	23	12	16	9
401	517	37	36	31	28	27
239	340	16	18	15	16	9
765	909	63	48	63	54	36
958	1,201	138	125	108	97	82
119	211	7	13	12	9	7

				September 6,	September 13,	September 20,
March 29, 2020		August 23, 2020	August 30, 2020		2020	2020
60,189	4,470	4,262	3,777	3,795	3,536	3,185
95	2	3		5	2	3
536	31	22	26	22	24	8
552	43	26	38	23	20	34
350	17	12	10	15	13	3
918	78	62	57	56	57	43
238	14	14	4	6	10	11
983	110	95	80	69	66	67
999	60	67	38	49	34	42
1,526	236	210	213	193	227	195
209	9	12	9	8	5	4
401	19	28	16	15	20	13
239	8	7	7	8	8	6
765	52	36	31	27	25	34
958	80	92	73	67	65	48
119	9	9	6	4	2	2

	September 27,					
March 29, 2020	2020	October 4, 2020	October 11, 2020	October 18, 2020	October 25, 2020	November 1, 2020
60,189	2,980	36,698	3,475		3,408	
95		47	3	4	4	1
536	25	362	18	21	15	32
552	19	366	21	20	20	18
350	6	235	11	13	16	16
918	50	626	63	53	50	49
238	6	171	8	8	11	12
983	68	537	60	86	43	65
999	47	616	30	40	39	53
1,526	140	1,392	199	244	180	165
209	4	122	11	6	4	6
401	16	221	13	17	15	16
239	7	177	5	8	8	
765	35	411	26	51	37	35 62
958	53	657	77	98	69	62
119	1	81	2	3	4	3

		November 15,	November 22,	November 29,		December 13,
March 29, 2020	November 8, 2020	· · · · · · · · · · · · · · · · · · ·	2020		December 6, 2020	
60,189		3,947	3,287	4,698		4,897
95	1	8	6	8	7	4
536	20	19	19	25	28	30
552	36	38	22	31	48	48
350	8	11	6	21	16	10
918	47	67	64	78	61	87
238	9	3	9	14	8	9
983	85	75	75	81	85	107
999	36	54	42	65	55	46
1,526	156	142	165	190	189	192
209	8	14	10	6	23	45
401	29	21	9	27	26	27
239	5	12	5	10	12	7
765	31	40	39	41	41	57
958	56	62	58	80	63	77
119	8	6	3	4	8	4

	December 20,	December 27,				
March 29, 2020	-	2020	January 3, 2021	January 10, 2021	January 17, 2021	January 24, 2021
60,189	8,091	5,973	40,357	6,970	•	4,907
95	7	5	44	5	3	5
536	66	48	418	46	38	34
552	85	61	375	61	48	47
350	23	26	234	22	18	18
918	101	76	664	95	96	59
238	19	8	159	23	21	18
983	164	123	648	159	114	115
999	95	71	702	91	87	57
1,526	287	218	1,413	318	278	219
209	63	19	149	23	17	20
401	56	32	247	35	27	20
239	23	15	183	11	12	9
765	88	67	462	76	42	35
958	126	93	677	125	133	82
119	9	8	73	10	4	4
					Claims after	Big jump for July 5,
					January 10	
					incomplete	October 4, 2020 inc
						January 3, 2021 inc
						Processed initial cla
						Updated February 8
						Dept. of Labor Offic
						Town based on add
						Town of residence

	January 31, 2021					
60,189						
95						
536						
552	29					
350	14					
918	38					
238	11					
983	90					
999	38					
1,526	133					
209	11					
401	14					
239	11					
765	28					
958	59					
119	7					
	2020 includes one t	ime add of newly el	igible PUA Claims.			
		·				
	rease is due to new	claims for active PL	JA claimants who ar	e on extensions. Th	is increased level of	initial claims is not
	rease due to the QR	S (Quarterly Record	Search)			
		,				
	ims only					
	, 2021					
	e of Research					
	ress provided by cla	imant.				
	not verified.					
					1	

March 29, 2020	
CO 100	
60,189	
95	
536	
552	
350	
918	
238	
983	
999	
1,526	
209	
401	
239	
765	
958	
119	
	_

Certified Businesses by Town	5/22/2020	5/28/2020	6/4/2020	6/12/2020	6/23/2020	6/30/2020	7/7/2020
Bethany	9	9	9	10	15	15	15
Branford	150	164	269	284	300	304	310
East Haven	50	53	58	86	101	105	111
Guilford	113	107	118	148	169	171	175
Hamden	140	159	179	241	286	299	302
Madison	75	77	86	103	124	130	135
Meriden	92	105	140	175	224	228	268
Milford	239	264	309	399	481	491	507
New Haven	279	316	363	456	591	619	647
North Branford	13	14	19	29	34	37	38
North Haven	99	102	113	178	209	214	218
Orange	71	76	82	128	151	155	158
Wallingford	147	173	191	234	272	276	286
West Haven	63	67	79	105	134	138	145
Woodbridge	24	26	28	41	52	53	56
Total	1564	1712	2043	2617	3143	3235	3371

Certified Businesses by Town	7/14/2020	7/21/2020	7/28/2020	8/6/2020	8/11/2020	8/18/2020	8/25/2020
Bethany	15	15	16	16	16	16	16
Branford	315	320	327	334	336	340	340
East Haven	114	116	118	124	125	128	128
Guilford	177	181	182	183	183	184	189
Hamden	309	313	319	322	324	327	328
Madison	139	142	146	148	148	150	150
Meriden	214	247	252	257	257	257	264
Milford	519	518	532	542	553	547	549
New Haven	662	671	685	699	703	718	723
North Branford	38	41	41	41	41	42	42
North Haven	223	224	226	228	228	228	230
Orange	159	159	160	164	164	167	169
Wallingford	286	287	289	292	294	297	297
West Haven	150	152	155	157	159	161	162
Woodbridge	58	58	58	60	60	60	61
Total	3378	3444	3506	3567	3591	3622	3648

Certified Businesses by Town	9/1/2020	9/8/2020	9/15/2020	9/22/2020	10/6/2020	10/13/2020	10/20/2020
Bethany	16	16	16	16	18	19	19
Branford	340	342	345	346	350	351	351
East Haven	129	129	131	131	132	132	132
Guilford	190	193	194	194	194	195	196
Hamden	328	331	331	332	333	335	335
Madison	150	151	152	152	153	153	154
Meriden	265	268	271	275	278	283	283
Milford	550	552	556	558	561	551	556
New Haven	737	744	754	762	780	786	790
North Branford	42	42	44	44	44	44	44
North Haven	230	232	233	233	234	233	235
Orange	169	169	169	169	173	173	173
Wallingford	300	303	304	305	307	308	309
West Haven	162	163	164	165	168	169	171
Woodbridge	61	64	64	64	64	64	64
Total	3669	3699	3728	3746	3789	3796	3812

Certified Businesses by Town	10/27/2020	11/3/2020	11/10/2020
Bethany	19	19	19
Branford	352	353	356
East Haven	132	133	134
Guilford	196	196	197
Hamden	337	338	340
Madison	154	155	155
Meriden	286	290	290
Milford	569	569	569
New Haven	797	804	815
North Branford	44	44	45
North Haven	236	236	236
Orange	173	174	175
Wallingford	309	310	310
West Haven	171	171	172
Woodbridge	64	64	65
Total	3839	3856	3878

SOUTH CENTRAL CONNECTICUT

Regional Planning Commission

February 2021 Action Table

Ref. #	Received	Description	Adjacent RPC Towns	Abridged RPC Action			
2.1	01/22/21	Town of Orange: Proposed Zoning Regulation Amendment to delete Article XXIV – Transit Oriented Development District. Proposed Zoning Map Amendment to rezone parcel from TODD to LI- 2 or LI-4	Milford, New Haven, West Haven, Woodbridge	The proposed zoning map amendment does not appear to cause any negative intermunicipal impacts to the towns in the South Central Region nor do there appear to be any impacts to the habitat or ecosystem of the Long Island Sound.			
		Election o	of Officers and Exe	ecutive Committee			
	Committee	•		ring members as Officers and Executive ommittee.			
3.1	Chairman: Vice Chair Secretary:	Jeffrey Kohan man: Charles Andres Kevin Curry					
	Executive (Committee:					
	Jeffrey Kohan Charles Andres Kevin Curry Elias Estabrook Bob Harrison Andrew Skolnick Tricia Mase						



October - December 2020

CTrides: Quarter 4 Activity Summary

October - December 2020

CTrides website

During this quarter, the QA/QC process was completed and the new website was launched on November 9th. Copy edits were completed for the Drive Less Connecticut webpage to prepare for new competition messaging. In November, the ideation phase for the second version of the Transportation Leaders webpage began. Updates were made in December, including updating the Transportation Leaders seals, changing the U-Pass CT image to reflect the current semester, and adding the CT Travel Smart link on the Homepage and Commuter page.

"Along the Lines" Podcast

During this quarter, we distributed episodes 2 and 3 via the Libsyn platform. Editing and promotion of episode 4 was completed, reviewing and editing of episodes 5 and 6 began, and episode 7 was recorded. Promotion of episodes 1 - 3 continued throughout the quarter. Marketing promotion included social media - including paid posts on Facebook and Instagram - an email blast to CT*rides* members, and a notice on the Connecticut Society of Human Resource Management (CTSHRM) website. Promotional guest items were also ordered during the quarter.

Social Media

During the quarter, several social media campaigns occurred. "Telework Tuesday" posts continued to be posted on CTrides, along with paid promotion for the "Along the Lines" podcast. CTrides, CTrail eTix, and Go CT Card Mobile App promotion continued. CTrides App promotion was boosted. Ridematching and Rewards posts occurred in December, along with CTrides member trip impact stats. Throughout the quarter, mask reminder, teleworking, social distancing, and CTrail Service Alerts Sign-up posts occurred. The CTrail Welcome Back Video was consistently posted during the quarter on CTrail social accounts. Updates such as CTrail eTix app updates and Free COVID-19 testing reminders on CTfastrak were posted. In October, a boosted GO CT Card post was created. In November, posts occurred for Thanksgiving Service reminders. In December, posts also occurred for the Winter Holiday season. Additionally, during this quarter, a comprehensive social media calendar for all 15 profiles managed was created.

Mask-ot Campaign

During this quarter, the Mask-ot campaign entered the ideation phase. The purpose of the campaign is to use CT sport team mascots to promote the use of masks on rail and bus services. Three mascots were confirmed for the campaign - Hartford Yard Goats, CT Sun (Blaze), and University of Hartford. Dates and locations were also identified.





October - December 2020

CTrides: Quarter 4 Activity Summary (Continued)

October - December 2020

Road Scholar College Campaign

During the month of December, the Road Scholar brochures for the 40 participating schools were reviewed to ensure that all information was up to date including the transit directions and the U-PASS CT images for the upcoming semester. Additionally, final digital versions were approved and distributed. Three schools requested printed materials and they were delivered.

Virtual Event Room

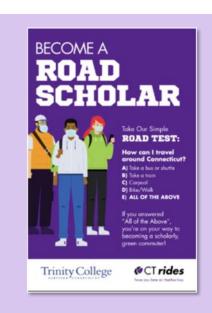
In October, feedback was received and implemented from the CTDOT. In November, the Virtual Event Room was launched. A poster for the virtual room and email template for the Commuter Program Managers distribution was developed. In November, a QR code was added to the poster. In December, we began development of new content including gamification, event surveys, news and alerts, and a CTrides link download. A new panel that integrates the CTrides multi-mode trip planner was also in the process of being developed. Thank you emails were also drafted to Virtual Room visitors. Also, the first Virtual Event was hosted in December with over 70 attendees and more events were scheduled for the next months.

<u>Transportation Leaders Program</u>

The Transportation Leaders seals for Gold, Silver and Bronze level recognition was completed. The planning for the virtual recognition event continued with the drafting of a wall-mountable recognition certificate from CTDOT, a congratulations letter from the Commissioner of CTDOT, and the run of show including possible speakers for the event. Confirmation was received for the moderator of the event, Dennis House of WTNH-ABC, and an invitation email to go to TL members was drafted.

New Webinar Series

During this quarter, a new webinar series was developed. In November, tentative topics, formats, speakers, and dates were identified. In December, a format and partnership with the Hartford Business Journal for logistical support to promote the webinars was approved. Development also began on the script for the first webinar. Guests for the first webinar, "Transit and COVID-19", were also identified. Several possible titles for the webinar series were also identified for CTDOT review.









October - December 2020

CTrides: Quarter 4 Activity Summary (Continued)

October - December 2020

CTrides Presentation Redesign

In October, a new outreach presentation template was created using behavioral economics to better convey our message during this unique time.

CTrides Materials

Inserts for Analytic Tools, Events, and the Emergency Ride Home program were completed and uploaded to Flipsnack, a digital document hosting platform. A Spanish version and standalone poster were also created for the Emergency Ride Home program.

CTrides and CTrail Videos

In October, we developed multiple videos as part of our COVID-19 adjustment: CTrides services to students (U-Pass CT and non-U-Pass CT schools), CTrides Employer Outreach , and CTrail Welcome Back .

CTrides News Roundup

Continued the development of our new monthly email updates where we highlight CTrides updates and other important headlines for our members. Content was developed, sourced, and distributed in the months of October, November, and December. In December, content was developed and sourced for the January edition.

Miscellaneous

During this quarter, the framed commemorative for the CTDOT Commissioner for the New Haven Union Station 100th Anniversary was designed, produced, and delivered.

Several CTrides virtual meeting background options were also designed.

A territory map of CPMs coverage areas was developed for distribution.

Rail station illustrations were also completed and added to our library.

Additionally, CTrides Team Member Matt Ouellette successfully completed training and certification as a League of American Bicyclists Cycling Instructor.

A holiday message was also developed and designed for the New Haven Union Station Big Board.

The design of the logo for the electric charging stations was completed.

New illustrations were begun to include a winter theme.





October - December 2020

Participating Organization Activity

As of December 31, the total number of CTrides employer participants, stakeholders and community participants is **314**.

Highlights:

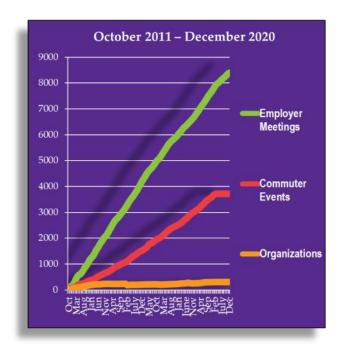
- Continues sales training series for Commuter Program Manager team including a refresher on Account Management, an in-depth review of current services, engaging employers during COVID-19, details on annual partnership planning and an in-depth review of new aspects of the Agile Mile reporting dashboard
- Continued using new Emergency Ride Home materials to educate and onboard new employers
- Shared topline results of the statewide Employee Return to Work Survey with employers and stakeholders who distributed the survey
- Prepared for virtual event room launch with live chat training
- Conducted first event using our new virtual event room.
- Finished 2021 Transportation Leaders kickoff planning for program launch

New Transportation Leaders:

- DanburyWORKS
- Amazon (DY05 & Distribution Center)

The CTrides Outreach Team held **163 Virtual Meetings and Events** with our worksite partners during Q4. The total number of currently participating organizations is at **314.**

This quarter's worksite activity, segmented by region, can be found on the following pages. A complete list of program organizations/stakeholders is in Appendix A.





October - December 2020



Regional Worksite Highlights

Western CT includes Litchfield, Housatonic, Bridgeport & Stamford regions

Highlights

Podcast Promotions

Bridgeport Regional Business Council promoted "Along the Lines" podcast in their newsletter The Community Action Agency of Western CT promoted the podcast on their website

Sustainable Fairfield

Developed partnership to provide content about CT*rides* for periodic use on their blog

NBC Sports Group

Included our Earn Rewards When You Telecommute material in their weekly Playbook email newsletter

Connecticut Department of Labor (NW and SW Business Service Teams)

Agreed to share CTrides app information during onboarding process and provided information about "Along the Line" podcast as an additional transportation information resource

LesserEvil

New partner meeting to plan for creating a plot map to identify carpooling and vanpooling opportunities for employees

Bridgeport Regional Business Council

The Business Council agreed to promote the use of the virtual event room to businesses in their area through their upcoming newsletter

Marcus Partners

Agreed to host virtual event in January

Inactive Members

Thule reentered the TL program as a silver member

Transportation Leaders Level Advancements

Norwalk Community College obtained Gold status and Marcus Partners advanced to the Silver level. Post University obtained Gold status since introducing its Flexible Work Program. Datto, Inc., City of Waterbury, and the City of Stamford have reached the Silver level. Tauck Tours moved from inactive status to the Bronze level

Meetings

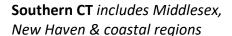
- Americares
- ASML
- Bridgeport Regional Business Council
- CARTUS
- CDM Smith
- City of Stamford
- City of Waterbury
- Connecticut Department of Labor (NW and SW Business Service Teams)

- Connecticut Department of Transportation
- Connecticut Transit
- DanburyWORKS
- Datto, Inc.
- Global Steering Systems
- Greater Bridgeport Transit
- Hartford Healthcare St.
 Vincent's Medical Center
- HARTransit
- Hologic
- Housatonic Community College
- i2Systems
- LesserEvil
- Marcus Partners Merritt 7 Complex
- Memry Corporation
- NBC Sports Group
- Norwalk Transit District
- Post University
- Sikorsky Aircraft Corporation (Stratford)
- Southwest Community Health Center
- Stone Academy (Waterbury)
- Sustainable Fairfield
- Tauck Tours
- The Kennedy Center, Inc.
- Thule Inc
- Town of Fairfield
- Town of Westport
- University of Bridgeport
- Waterbury Gardens for Nursing and Rehabilitation
- Wellmore Behavioral Health
- Western Connecticut Council of Governments



October - December 2020

Regional Worksite Highlights



Highlights

Emergency Ride Home (ERH)

Chabaso, 3PL Worldwide, and Pathway Lighting promoted the program to their employees using the new ERH poster and handout in English and Spanish

Commute with Enterprise

Identified eight organizations whose employees were involved in vanpooling to prospect for new TL members

General Dynamics Electric Boat

Met with ETC to discuss the possibility of enhancing the rail service for employees. Collected initial data for rail operations

Stone Academy (West Haven)

Met with ETC and student representative to provide digital and printed materials for new student onsite events

Yale University

Agreed to host virtual event in January and invited us to new graduate student fair

Employer Transportation Coordinator (ETC) Developments

Identified and trained new ETCs at Amazon BDL-5 and Quinebaug Valley Community College

Southern Connecticut State University

Worked with ETC to educate students about U-PASS extension

Inactive Members

Amazon BDL-5 reentered the TL program as a silver member and identified a new ETC. Reengaged with US District Court, Continuum of Care Inc, VA Connecticut Healthcare System (West Haven), and Naval Submarine Base New London to become Bronze members. They will participate in the ERH Program and use the Virtual Event Room

Meetings

- •3PL Worldwide
- Accessible Pharmacy
- Albertus Magnus College (New Haven)
- Alexion Pharmaceuticals
- Amazon Sorting Center Wallingford BDL-5
- Bradley Street Bicycle Co-op
- Chabaso Bakery
- City of New Haven
- Continuum of Care Inc.
- Eastern Connecticut State University
- Enterprise Rideshare
- •General Dynamics Electric Boat
- goNewHavengo
- •Naval Submarine Base New London
- •New Haven Job Corps Center
- Paier College of Art
- Pathway Lighting Products, Inc.



- Quinebaug Valley Community College
- South Central Regional Council of Governments
- Southern Connecticut State
 University
- Stone Academy (West Haven)
- •The Kennedy Center, Inc, Woodbridge
- United States District Court: District of Connecticut
- •Veterans Affairs Connecticut Healthcare System (West Haven)
- •Windham Region Transit District
- Yale University
- •Yale-New Haven Health System



October - December 2020



Regional Worksite Highlights

Eastern CT includes the Hartford, North and Central regions of Connecticut

Highlights

Connecticut Department of Rehabilitation Services

Distributed new Emergency Ride
Home materials with the Department
of Rehabilitation Services, moving
them from inactive to a bronze TL
member. Also provided the telework
best practices overview for
distribution to employees who are
working from home

Travelers

Promoted "Along the Lines" podcast to their employees through their internal network. Also provided Teleworking Best Practices information through their internal network

UCONN Storrs

Attended virtual expo sharing information about ERH and telework best practices for students and staff

Capital Workforce Partners

Conducted new CTrides outreach presentation at their Annual Disability Fair and answered questions about COVID-19 safe travel guidelines and the CTrides rewards program

University of Hartford

Conducted a meeting with CT*transit* and the university to discuss purchasing bus passes for students on campus

The Hartford

Distributed telework best practices guide to employees

Office of the Attorney General

Updated ETC on the new CTrides website and tools available for commuters. Also discussed additional telework support for employees that will be working from home for the long-term

Sustainable CT

Discussed the revamped CTrides website and new virtual room for employer partners. ETC agreed to promote website through their social media channels

Lincoln Tech - East Windsor

New partner meeting to plan for 2021 program kickoff including planning for Road Scholar program

Horizon Services Company

Conducted 2021 strategic planning meeting to work towards
Transportation Leader Gold status in 2021 and launched carpool program

Center for Latino Progress

Participated in the initial planning meeting for annual Transit Equity Day in February, a virtual event with State Rep. Roland Lemar and other featured speakers

Connecticut Department of Transportation

Hosted first virtual event with over 70 attendees

Road Scholar

Reviewed and coordinated the delivery of printed materials for Trinity College, Albertus Magnus (East Hartford) and Capital Community College

Inactive Members

Reengaged with Foundation for Public Giving & Capital Workforce Partners using ERH program to become Bronze members of the TL Program. Connecticut Innovations reentered the TL program as a bronze member. Connecticut Children's Medical Center reentered the TL program as a gold member

Meetings

- Albertus Magnus College [East Hartford]
- BikewalkCT
- Bradley International Airport
- Capital Community College
- Capital Workforce Partners
- Capitol Region Council of Governments
- Center for Latino Progress
- Charter Oak Health Center
- City of Hartford
- Connecticut Children's Medical Center
- Connecticut Department of Aging and Disability Services
- Connecticut Department of Rehabilitation Services
- Connecticut Department of Transportation
- Connecticut Innovations
- Conning



October — December 2020



Regional Worksite Highlights

Meetings (continued)

- CT Data Collaborative
- Cyient
- Hartford Healthcare Hartford Hospital
- Horizon Services Company
- Law offices of John Andreini
- Less Road Traveled
- Lincoln Technical Institute (East Windsor)
- Manchester Community College
- Nassau Reinsurance Group Holdings
- Office of the Attorney General
- Pierce Care
- Randstad
- Sustainable CT
- The Hartford
- Town of Windsor Locks
- Travelers
- Trinity College
- Triumph
- U.S. Department of Transportation, Federal Highway Administration - Connecticut Division
- UConn Health Center
- University of Connecticut Storrs& Regional Campuses
- University of Hartford
- University of Saint Joseph
- University of St. Joseph School of Pharmacy
- Wesleyan University
- Windsor Health and Rehabilitation Center, LLC



October - December 2020

Customer feedback:

- "Cindy was very helpful and knowledgeable. She provided excellent customer service! Thank you, Cindy!"
 - "Paola, thanks for checking back in!"
- "Easy to use platform and quick reply from my agent Paola made live chat a really good experience. Well done"
- "Yes, the rail conductors are really nice and CTrail has very clean bathrooms. I appreciate you all"
- "It is a pleasure dealing with your Customer Service agent Cindy. She has always given relevant, clear, and thoughtful replies. Such service is such a rare commodity today."
- "Customer service representative was very professional and knowledgeable. I received A++ assistance!"

Customer Service Highlights

CTrides/CTrail calls: 3,344 Custom Commute Plans: 13

Total Number of Website Form Submissions: 107 Total Number of Emails Sent and Received: 491

Customer Service Details:

- 2,668 Total cases into CTrides
 - * 2.038 calls 7 inquiries about available disabled services 10 bilingual inquiries
 - * Sent and received 491 emails Great or OK rating on 88% of emails surveyed
 - * Facilitated 139 live online chats of which 28 were SMS (text) chats 4.83 out of 5 (best) avg. rating on all chats
- Provided 0 Emergency Ride Home
- Processed 88 CTrail Hartford Line and 46 CTrail **Shore Line East** complaints, suggestions, questions
- Distributed 0 trial bus passes to commuters due to massive decrease in ridership caused by COVID-19.



► 2,038— Inbound Calls

139 — Online Chats

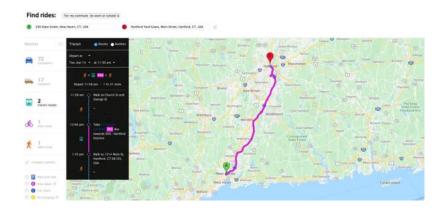
▶ 491 — Emails



October — December 2020

Ridesharing And Rewards Software Updates

- Reintroduced monthly drawings of two \$50 gift cards to promote tracking trips
- Opened up tracking trips to commuters who drive alone to work at a lower point generation than those who use green
 commutes to test the principle of loss aversion of Behavioral Economics. Drivers lose out on much higher point generation and higher value rewards by not using a greener mode occasionally
- Trip planner updated so users can now compare travel modes based on cost, time, and environmental impact



Telework Connecticut Voices for Children

- New Telework Consultation Working with organization to develop a formal telework program due to COVID-19.
- Services provided in the 4th quarter were:
 - Policy Development
 - ° HR support
 - Initial Technical Review with Partner Consulting
 - Formal technical assessment scheduled
 - Prepared a sample outline of minimum technical requirements for the organization in conjunction with Partner Consulting



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As of Q4 2020, there are more than 300 businesses, agencies and municipalities working with CT*rides*

1.	3PL Worldwide	38.	Central Connecticut Coast YMCA		Department
2.	9Town Transit	39.	Central CT State University	67.	Connecticut Valley Hospital
3.	Advance Auto Parts	40.	Chabaso Bakery, Inc.	68.	Connecticut Valley Industries
3. 4.	Advanced Behavioral Health	41.	Cigna	69.	Connecticut Water
			_		
5.	AECOM	42.	City of Bridgeport	70.	Continue of Care Inc.
6. 7	Aetna	43.	City of Danbury	71.	Continuum of Care Inc.
7.	Albeatus Massaus	44.	City of Meriden	72.	CT Department of Labor
8.	Albertus Magnus	45.	City of New Britain	73.	CTtransit
9.	Albertus Magnus (East Hartford)	46.	City of New Haven	74. 	CTfastrak
10.	Alexion Pharmaceuticals	47.	City of Stamford	75.	Datto, Inc.
11.	All Our Kin	48.	City of Waterbury	76.	Department of Administrative
12.	Amazon Fulfillment Center BDL-2	49.	City of Waterbury - Public Health		Services
13.	Amazon Fulfillment Center BDL-5	50.	Community Health Center of New	77.	Department of Economic and
14.	Amazon Sorting Center Wallingford		London		Community Development
15.	American Institute	51.	Connecticare	78.	Department of Emergency Services
16.	Aptar Group	52.	Connecticut Children's Medical		& Public Protection
17.	ARC of Litchfield County		Center	79.	Department of Public Health
18.	Artspace New Haven	53.	Connecticut College		(Hartford)
19.	ASML, Inc.	54.	Connecticut Department of	80.	Department of Rehabilitation
20.	Asnuntuck Community College		Developmental Services		Services
21.	Avon Health Center	55.	Connecticut Department of Energy	81.	Department of Revenue Services
22.	Becton Dickinson and Company		and Environmental Protection	82.	Department of Social Services
23.	BHcare		(Hartford)		(Hartford)
24.	Bigelow Tea	56.	Connecticut Department of Energy	83.	Diageo, Inc.
25.	BikewalkCT		and Environmental Protection (New	84.	Dollar Tree Distribution Center
26.	BLT Office (Norwalk)		Britain)	85.	DRS
27.	BLT Office (Stamford)	57.	Connecticut Department of Labor	86.	East River Energy
28.	Bradley Airport	58.	Connecticut Department of	87.	Eastern Account System, Inc.
29.	Branford Hall (Branford)		Transportation	88.	Eastern Connecticut State University
30.	Branford Hall (Southington)	59.	Connecticut Department of Veterans	89.	Eastern Connecticut Transportation
31.	Bridgeport Public Schools		Affairs		Consortium
32.	Cabelas	60.	Connecticut Green Bank	90.	Eastern Workforce Investment
33.	Capital Community College	61.	Connecticut Innovations		Board
34.	CARTUS	62.	Connecticut Mental Health Center	91.	Electric Boat
		63.	Connecticut National Guard	92.	Empire State Realty Trust
35. 26	CDM Smith	64.	Connecticut Probate Court	93.	Enterprise Holdings
36.	Center for Latino Progress	65.	Connecticut Spring and Stamping	94.	Enterprise Rideshare
37.	Central Connecticut Chambers of	66.	Connecticut State Insurance	_	ESPN
	Commerce	٥٠.		55.	



Fewer cars. Better air. Healthier lives.

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Appendix A: Partner List

96.	Essex Steam Train and Riverboat	132.	Hubbell Incorporated	165.	Middletown Area Transit
97.	ExecutNet	133.	Human Resource Leadership Associ-	166.	Milford Transit District
98.	Fairfield University		ation of Eastern CT	167.	Mitchell College
99.	Foxwoods Resort and Casino	134.	i2systems	168.	Mohegan Sun Casino
100.	FTD Florists	135.	IFG Companies (Guilford Specialty	169.	Mystic Healthcare and Rehabilita-
101.	Fusco Corporation		Group)		tion LLC
102.	From You Flowers	136.	Inertia Dynamics Corporation	170.	Mystic Marriott Hotel & Spa
103.	Gateway Community College	137.	Innovate Stamford	171.	Nalas Engineering
104.	Gaylord Specialty Healthcare	138.	IRS	172.	Naugatuck Valley Community
105.	Global Steering Systems	139.	Jackson Laboratory		College (Danbury)
106.	GoNHGO	140.	JCC of Greater New Haven	173.	Naugatuck Valley Community
107.	Goodwill of Western & Northern CT	141.	Jewett City Savings Bank		College (Waterbury)
108.	Goodwin College	142.	Job Corps (Hartford)	174.	Naugatuck Valley Council of
109.	Greater Bridgeport Transit	143.	Job Corps New Haven		Governments
110.	Greater Norwalk Chamber of	144.	Jones Lang Lasalle Americas	175.	Naval Submarine Base New London
	Commerce	145.	Key Bank - New Haven	176.	New Britain CT Works Center
111.	Greater Waterbury YMCA	146.	Knights of Columbus	177.	New Britain Downtown District
112.	Greenwich Board of Education	147.	Konica Minolta Business Solutions	178.	New Haven Coalition for Active
113.	Greenwich Chamber of Commerce	148.	Law offices of John Andreini		Transportation
114.	Group CBS Circuit Breaker Sales	149.	Lawrence + Memorial Hospital	179.	New Haven Mayor's Task Force on
115.	Hartford Adult Education Center	150.	Lincoln Life Insurance/Freemont		Bike Education
116.	Hartford Foundation for Public		Group Management	180.	North East Transportation Co.
	Giving	151.	Lincoln Technical Institute	181.	Northwest Hills COG
117.	Hartford HealthCare System Support	152.	Live Green CT	182.	Northwestern CT Community
	Office	153.	Lower Connecticut River Valley		College
118.	Hartford Hospital		Council of Governments	183.	Norwalk Community College
119.	Hartford Public Library	154.	Manchester Community College	184.	Norwalk Housing Authority
120.	Hartford Steam Boiler	155.	Manufacturing Alliance Service Cor-	185.	Norwalk Transit
121.	HARTransit		poration	186.	Nucor Steel (Wallingford)
122.	Henkel Corporation	156.	Marcus Partners Mgmt.	187.	NWCC Center for Workforce
123.	Hispanic Advisory Council of Greater	157.	Mary Wade Home		Development
	Stamford (HACGS)	158.	MassMutual	188.	Office of Policy and Management
124.	Hologic	159.	MedSource Consultants	189.	Office of the Attorney General
125.	Honeywell	160.	Medtronic	190.	Office of the Secretary of the State
126.	Hotchkiss School	161.	Middlesex Community College	191.	Office of the State Comptroller
127.	Horizon Services Company	162.	Middlesex Community College -	192.	Oracle Corporation
128.	Homegoods Distribution		Meriden Campus	193.	Paier College of Art
129.	Homes For the Brave	163.	Middlesex Hospital	194.	Paradigm Property Management
130.	Hospital for Special Care	164.	Middlesex Hospital Shoreline Medi-	195.	Pathway Lighting Inc.
131.	Housatonic Community College		cal Center	196.	Paul Bailey Architects





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197.	Pelli Clarke Pelli Architects	229.	Society for Human Resource Man-	260.	Town of East Hartford
198.	People Friendly Stamford		agement	261.	Town of Fairfield
199.	People's United Bank	230.	South Central Regional Council of	262.	Town of Farmington
200.	PEP - Lacey Manufacturing		Governments	263.	Town of Greenwich
201.	Pierce Care	231.	Southeast Area Transit	264.	Town of Trumbull
202.	Pitney Bowes-Danbury	232.	Southeastern Connecticut Council of	265.	Town of Windsor
203.	Pitney Bowes-Shelton		Governments	266.	Town of Woodbridge
204.	Porter & Chester Institute (Branford)	233.	Southern Connecticut State	267.	Travelers
205.	Porter and Chester Institute (Enfield)		University	268.	Trinity College
206.	Porter and Chester Institute	234.	Southwest Community Health Cen-	269.	Triumph
	(Stratford)		ter	270.	TSKP Studios
207.	Porter and Chester Institute	235.	St. Mary's Hospital	271.	Tunxis Community College
	(Waterbury)	236.	St. Vincent's College	272.	U.S. Department of Housing and
208.	Pratt & Whitney - Middletown	237.	St. Vincent's Medical Center		Urban Development
209.	Pratt and Whitney	238.	Stamford Chamber of Commerce	273.	UConn Hartford
210.	Prudential (Hartford)	239.	Stamford Downtown Special Ser-	274.	UConn Health Center
211.	Quinebaug Valley CC		vices District (SDSSD)	275.	UConn Law School
212.	Quinnipiac University	240.	Stanley Black & Decker	276.	Ulbrich Stainless Steels and Special
213.	Quinnipiac University - North Haven	241.	State Education Resource Center		Metals
	Campus	242.	State of Connecticut	277.	United Bank
214.	Radiall USA Inc.	243.	Stone Academy (East Hartford)	278.	United Healthcare
215.	Randstad	244.	Stone Academy (Waterbury)	279.	United Illuminating
216.	Reckson/SL Green	245.	Stone Academy (West Haven)	280.	United States District Court: District
217.	Regal Care	246.	Sun Life Financial		of Connecticut
218.	RGIS	247.	Tauck Tours	281.	United Technologies Corporation
219.	Rich Product Corporation	248.	The Business Council of Fairfield	282.	University of Bridgeport
220.	Saint Francis Hospital		County	283.	University of Connecticut—Avery
221.	Saybrook Point	249.	The Hartford		Point
222.	Sea Corp	250.	The Independence Center	284.	University of Connecticut—Storrs
223.	SeeClickFix	251.	The Kennedy Center, Inc.	285.	University of Connecticut—Stamford
224.	Shipman & Goodwin	252.	The Watermark at 3030 Park	286.	University of Connecticut—
225.	Siemon Company	253.	The Workplace		Waterbury
226.	Sikorsky Aircraft Corporation—	254.	Three Rivers Community College	287.	University of Hartford
	Bridgeport	255.	Thule Inc	288.	University of New Haven
227.	Sikorsky Aircraft Corporation—	256.	Tower Labs Ltd.	289.	University of Saint Joseph
	Shelton	257.	Town Green Special Services District	290.	University of St. Joseph School of
228.	Sikorsky Aircraft Corporation—	258.	Town of Branford		Pharmacy
	Stratford	259.	Town of Burlington	291.	USI Consulting





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292.	U.S.	Federal	Highway	Administration

- 293. Valley Transit District
- 294. Veterans Affairs Connecticut
 Healthcare System (Newington)
- 295. Veterans Affairs Connecticut
 Healthcare System (West Haven)
- 296. Voya
- 297. Washington Inventory Systems
- 298. Waste Management
- 299. Watch For Me CT
- 300. Waterbury Hospital
- 301. Watson Foods
- 302. Wesleyan University
- 303. West Hartford Health and Rehab
- 304. Western Connecticut State University
- 305. Western CT Council of Governments
- 306. Wiggin & Dana, LLP
- 307. Windham Region Transit District
- 308. Windham Regional Community Council
- 309. Windsor Health and Rehabilitation Center, LLC
- 310. Wiremold/Legrand
- 311. Workers' Compensation Commission
- 312. Yale University
- 313. Yale-New Haven Hospital
- 314. YMCA Greater Hartford